

**Häggglunds**

**Original Service**

**HÄGGLUNDS**

# Our Hägglunds service portfolio

Everything you need to maximize reliability, optimize your drive usage and extend the lifetime of your Hägglunds drive systems can be found in our Hägglunds service portfolio.

## 1

### FIELD SERVICE

- Installation and commissioning
- On-site troubleshooting
- Fitness and health check
- Upgrades
- Modernization

## 2

### SPARE PARTS

- Single spare parts
- Spare part kits
- Spare units
- Inventory management
- Emergency units

## 3

### REPAIRS

- Inspection
- Motor repair
- Pump repair
- Fixed-price repair
- Product update

## 4

### EXTENDED SERVICE

- Training
- Technical support
- Condition monitoring
- Extended warranty
- Service agreement

## STRONGER WITH A SERVICE AGREEMENT

With a Hägglunds Service Agreement, built on our experience and your choice of services, you get service continuity matched to your requirements. Our regular attention ensures that your drive systems always live up to your demands, and we provide maintenance recommendations specific to your drive system and its condition.

## Global, local and online



Wherever you are in the world, you're not far from Hägglunds service. Use the QR code to come directly to our web page for local service contacts. You'll find the same code on Hägglunds products.



# Partners in your performance

**Your Hägglunds hydraulic drive system is a solution like no other. That's why our team brings you service like no other. Hägglunds service specialists are driven to maximize your uptime and productivity – driven to the core.**

### AVAILABILITY ON EVERY LEVEL

When your business depends on movement, the reliability of your drives can make all the difference. So turn to us to keep your Hägglunds drive systems going strong. At our workshops, at your site and even online, we provide complete drive services that safeguard performance and lifetime. We're the only ones certified to service your Hägglunds solutions, and our team is always on your side.

### KNOW-HOW MAKES THE DIFFERENCE

No matter where or how you work with us, you can count on our knowledge. Hägglunds service specialists have many years of experience with Hägglunds solutions, as well as direct access to our factory for technical support. In addition, they have the latest information from Hägglunds R&D. Besides finding the best and most cost-effective approach

to resolving your issues, they can identify new ways to optimize your drive system and boost its productivity.

### TOTAL PEACE OF MIND

By choosing our services and Hägglunds Original Spare Parts, you get Hägglunds quality and precision – from the parts themselves to their installation by experts with the same specialty tools we use at our plant. You can be sure of proper function, cost efficiency and long lifetime, which is why we extend your warranty when we do the repairs.

### BY YOUR SIDE WORLDWIDE

Our team can be anywhere you need us, at any time. You'll find our service offices and fully equipped Hägglunds workshops throughout the world, and we're always in easy reach at [www.hagglunds.com](http://www.hagglunds.com)

# Put our expertise to work

There are many ways you can benefit from the options in our Hägglunds service portfolio. Here are just a few examples.



## 1

### FIELD SERVICE

Wherever you are, you can rely on trained and certified Hägglunds service experts. Our team can troubleshoot issues by phone or online, but our specialists can do even more at your site, during single or regular visits. Besides troubleshooting and evaluating drive health, they can install and commission new systems – or help you get more from your existing drives.

#### ► Fitness and health check

Identify drive system issues before they become major problems, by having a Hägglunds service technician assess your equipment's condition. Our expert will examine your drive, providing you with a health report and recommendations specific to your installation.

#### ► Upgrades and modernization

Achieve new levels of drive performance by letting our team apply the latest technology. Upgrade smaller Marathon motors to today's Hägglunds CB – or larger ones to the Hägglunds CBm, which packs 50% more torque into half the size and weight. Our specialists can also modernize your existing motors and systems, so that they take advantage of the latest developments.

## 2

### SPARE PARTS

Trust Hägglunds Original Spare Parts to get the performance and lifetime you demand from your drive solution. Manufactured with the right materials, correct design and exact tolerances, our spare parts are tested and proven to deliver Hägglunds quality.

#### ► Single spares or complete spare units

You have easy access to spare parts for your Hägglunds drive units, including the pumps and control systems. Complete Hägglunds motors, as well as full drive units, can be provided as spares. In an emergency, you can even have a replacement motor delivered straight from our factory.

#### ► Form-fit function

Modular Hägglunds systems are designed for a lifetime of flexibility. Because our spare parts have form-fit function, you can always replace an older part with a new Hägglunds spare. That means you always have access to new part advances.

## 3

### REPAIRS

Regain productivity by having Hägglunds motors, pumps and accessories rebuilt to their original specifications. Our Hägglunds repair specialists have up-to-date product knowledge, in-depth service training and direct support from the factory, as well as access to the latest R&D insights.

#### ► Hägglunds service workshops

Our specialized workshops are clean and well equipped, with all the lifting and testing equipment needed for quality repairs. Besides using Hägglunds Original Spare Parts and the same procedures we use at our plant, our workshop experts test and validate each repair. So you can count on flawless results.

#### ► Extended warranty

When you turn to certified Hägglunds experts, you can be sure of Hägglunds quality and performance. That's why we extend your warranty when we do the repairs.

## 4

### EXTENDED SERVICE

Get the most and best from your Hägglunds drive systems by taking advantage of our extended service options. Our knowledge can help prevent issues and optimize drive performance – especially when you put it to work continuously through connectivity.

#### ► Hägglunds training

Bring our knowledge into your business with training from Hägglunds professionals, in the classroom or in the field. We can customize a training program for your equipment, covering everything from basic hydraulic skills to adjustments and troubleshooting.

#### ► Drive connectivity

Put your drive system's health in the best of hands by connecting it directly with our service expertise. With data-gathering sensors, Hägglunds CM provides remote overview and tools to improve utilization and maintenance planning. Hägglunds CMp goes even further, by identifying deviations from your drive's normal or preset system behavior. That lets our experts make predictive analyses, which enables planned actions to optimize performance and protect your uptime.

**Bosch Rexroth Mellansel AB**

SE-895 80 Mellansel, Sweden  
Phone: +46 (0)660-870 00  
hagglunds@boschrexroth.com  
www.hagglunds.com

